

# LOCKER GROUP LTD

## QUALITY STATEMENT

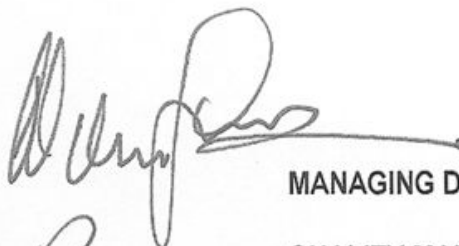
### QUALITY POLICY

- ◆ Locker Group's top management shall ensure the effective communication of the Quality Statement to employees within the organisation.
- ◆ Locker Group's personnel are required to give total support to the quality management system, and to follow formal procedures and processes, in order to achieve and maintain the organisation's quality aims and objectives.
- ◆ Locker Group's top management are committed to giving full support to the quality management system and to providing adequately trained and timely staffing of the quality management system functions.
- ◆ In matters relating to quality, the Quality Manager may not be overruled, except by the Managing Director's consent.
- ◆ Locker Group's top management shall periodically review the quality management system's policy, aims and objectives, to ensure continuing suitability.

### QUALITY AIMS

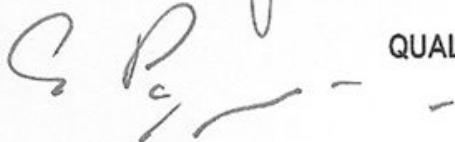
- ◆ To develop and maintain an economical, practical and documented quality management system, for each operating section to comply with the requirements of **BS EN ISO 9001:2000**.
- ◆ To ensure the factors affecting the quality of contract, products and services provided by Locker Wire Weavers and Locker Engineering are controlled, including the working environment and operational infrastructure of the organisation.
- ◆ To achieve customer satisfaction by completing contracts in an effective manner, and by providing products and services that comply with specified requirements, and are in accordance with the expectations of the customer.
- ◆ To maintain and improve the quality, safety and performance of Locker Wire Weaver's and Locker Engineering's products and services, leading to enhanced reputation with customers and greater market share.
- ◆ To operate and control a continual quality improvement process, via specific quality objectives directed at creating committed customers, improving productivity, reducing costs and increasing employee participation in the process.

W. L. SPENCER



MANAGING DIRECTOR

G. POYZER



QUALITY MANAGER

JANUARY 2007